

The Ayrshire Hospice @ East Ayrshire Community Hospital

Information for patients and their families



www.ayrshirehospice.org

About us

The Ayrshire Hospice provides exceptional care and services to help people with any life limiting illness. Care is provided where there is no cure for a condition, but where we can improve the quality of each day for people who have a limited time to live. It's something we have done for over 30 years.

We help adults over 16 years of age throughout Ayrshire and Arran with life limiting illness such as cancer, neurological conditions, end stage heart failure and lung disease. Since opening our doors in 1989 we have cared for thousands of patients and their families.

We help people to live as actively as they can to the end of their lives – however long that may be, wherever that may be. Our care is provided in a number of different places including people's own homes, hospitals and care homes, as well as in our in-patient unit and Living Well Hub. We not only take care of people's physical needs, helping to alleviate pain and symptoms, but also look after their emotional, spiritual and social needs too.

We help people to stay engaged with their family, friends, and wider community, and also offer them support during a person's illness and in bereavement.

Our vital work is filled with moments that make people smile during a time that can be difficult for everyone.

Building the Future

The traditional home of the Ayrshire Hospice at Racecourse Road, Ayr, is being remodelled over a period of 18 months to create a facility that is truly fit for the future.

The new Hospice development will provide an environment that supports care, dignity and greater levels of privacy for our patients and their families.

Our gardens will be enhanced and new areas of outdoor space created where families can gather with their loved one in proximity to care.



Find out more
about Building the
Future here



The Ayrshire Hospice @ EACH

The Ayrshire Hospice will operate in a self-contained bubble at East Ayrshire Community Hospital (EACH) in Cumnock where our dedicated Hospice team will continue to deliver the same level of exceptional care.



Facilities: 12 en-suite rooms with a dedicated garden for all the Ayrshire Hospice patients and families



Visiting: 10am - 8pm. Visitors can attend as many times during this period as they feel necessary. We ask you not to visit for more than 2 hours at a time to allow us to promote rest. Bespoke arrangements will be made for end of life.



Family Facilities: We have a comfortable family room available on-site. Additional family accommodation can be sourced locally with the assistance of our Social Work team.



Catering: All patient meals are prepared onsite and where possible, menus will be tailored to patient preferences.



Café: The EACH café is open daily between 8:15am and 4pm. Tea and coffee facilities are available within the Ayrshire Hospice ward and if you would like to purchase any snacks or soft drinks, vending machines are located near the main hospital entrance doors.



Pets: We are happy to welcome a visit from family pets. This can be arranged via discussion with our nursing team and an appropriate plan put in place.



Support Services: Additional support services such as the Ayrshire Hospice Social Work, Physiotherapy, Occupational Therapy and Complementary Therapy teams are also based on-site.



Smoking for patients: Although the premises and grounds at EACH are non-smoking we can facilitate smoking for Ayrshire Hospice patients within our dedicated garden.

How to find the Ayrshire Hospice @ EACH

Address:

Ayr Road
Cumnock
KA18 1EF

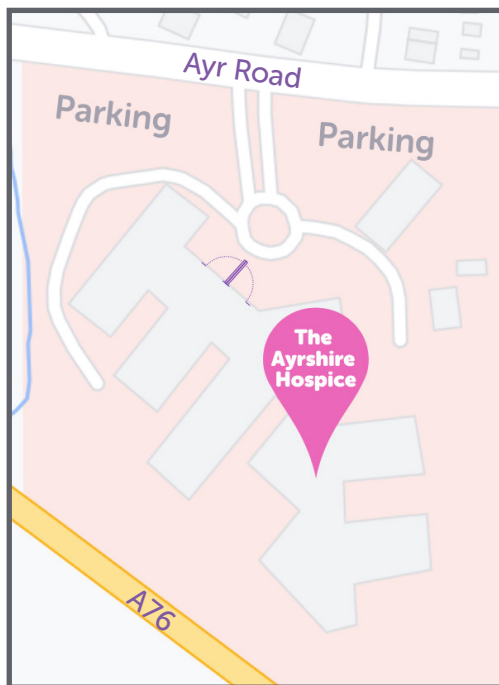
Parking: There is ample car parking available in the car park opposite the main entrance to the hospital. You may drop patients at the main entrance and then find a designated parking space.

Upon Arrival: Enter through the main hospital doors, turn left past the café and follow the signage to the double doors for the Ayrshire Hospice.

T: 01292 269200

e: enquiries@ayrshirehospice.org

www.ayrshirehospice.org



How to access the Ayrshire Hospice care

Access to most hospice services is by referral from your GP or other healthcare professional. The Hospice Triage team will then arrange an assessment appointment with you to identify your needs and how we can best help you and your family. Hospice care is provided free of charge, is non-denominational and is available to patients over 16 years of age throughout Ayrshire and Arran.

We can provide counselling or support to family and friends of all ages who are affected by the life-limiting condition of someone important to them. Support is available before and after bereavement, depending on what your family needs. Anyone with life-limiting illness who is not currently known to the Hospice but would like to self-refer to the Counselling and Bereavement Support Service can do this through our Triage team by calling **01292 433951**.

